

Warranty Terms and Conditions Style de Vie Authentique B.V.

We guarantee that the Forged Products we sold you are free of assembly and manufacturing defects when properly used and maintained. Because we are so confident about that we offer you an extended warranty without additional costs or registration!

Artikel 1. Definitions

The capitalized terms in these Warranty Conditions have the following meaning:

Defect(s): abnormality to a product existing at the time of delivery such as defects and malfunctions, which are the result of manufacturing and / or faulty materials or the lack of (agreed) specific essential requirements and / or characteristics, resulting in an unfulfilled contract.

Product(s): these Warranty Conditions solely apply to Forged brand Products, meaning only Products manufactured by the brand: `Forged` and sold by Style de Vie.

Style de Vie: Style de Vie Authentique B.V.

User: the person who purchased the Product and used it at the time the Defect became apparent.

Written or in Writing: in writing shall also be understood to mean by fax or e-mail or any other means of communication which can, given the state of technology and conventional practices, be considered as equivalent thereto.

Artikel 2. General provisions

2.1. This warranty is in addition to and does not affect the rights that the Dutch law grants to you.

2.2. When personal data is collected in relation to this Warranty Conditions, these will be processed in accordance with the legislation applicable at the time of collection.

2.3. If the (same model of the) relevant Product is no longer available at the time of repair or replacement, Style de Vie has the right to repair or replace the Product with a comparable product.

Artikel 3. Defects covered by this warranty

3.1. If the conditions of this warranty are met, this warranty covers Defects arising from the manufacturing and assembly of the Product, including but not limited to materials used in the manufacturing of the Product. Other Defects are not covered by this warranty and will be considered as excluded.

Artikel 4. What is not covered by this warranty?

4.1. Normal wear and tear.

4.2. Intentionally inflicted damage.

4.3. Damage as a result of improper or careless use or storage.

4.4. Damage resulting from non-compliance with instructions for use or other apparent incorrect maintenance.

4.5. Small cosmetic Defects that do not affect the functioning of the Product.

4.6. If Style de Vie is liable for damages due to a shortcoming in the fulfilment of its obligations under this Warranty Conditions, the damage that the User can claim, will be limited to direct damage as a result of that shortcoming, with a maximum of the original purchase price of the Product. Explicitly excluded is liability for any business interruption, consequential or indirect damage.

Artikel 5. Warranty period

- 5.1. The warranty starts after the expiration of the legal guarantee which is 2 years.
- 5.2. The total warranty period (including the legal warranty) is 10 years, starting at the day of the purchase or delivery of the Product.

Artikel 6. Notification

- 6.1. In order to make a warranty claim you must hand over the proof of purchase of the Product. So always keep the proof of purchase or the invoice of your purchase in your possession!
- 6.2. Warranty claims must be communicated in Writing to Style de Vie within the warranty period.
- 6.3. The User has to notify Style de Vie about the Defect within 30 days of becoming aware of, or reasonably could have been aware of, the Defect.
- 6.4. The Written notification must contain an accurate description of the Defect and preferably also photographs.
- 6.5. We advise you not to return any Products before you contact Style de Vie, in some cases it may not be necessary to return the Product.

Artikel 7. Additional provisions

- 7.1. If Style de Vie has repaired or replaced a Product based on this warranty, the original warranty period for the relevant Product will remain applicable and will not be renewed.
- 7.2. This guarantee is not transferable and cannot be redeemed for cash. There are no other warranties, express or implied, except as specifically stated in this warranty or as may be provided by statutory rights.
- 7.3. All parts or Products replaced under this warranty scheme become the property of Style de Vie.
- 7.4. In the event of any conflict or inconsistency between the translations of the text of these Warranty Conditions the Dutch text will always prevail.

Artikel 8. General conditions and applicable law

- 8.1. Unless otherwise stipulated in these Warranty Conditions the General Terms and Conditions of Style de Vie shall apply.
- 8.2. These Warranty Conditions shall be exclusively governed by Dutch law.

Artikel 9. Contact

- 9.1. Naturally our employees are happy to have a dialog with you about our Products. For more information, please contact us. You can contact one of our employees using the following contact details: www.styledevie.nl/contact.